

#### **CLIMBS Life and General Insurance Cooperative**

Zone 5, National Highway, Bulua, 9000 Cagayan de Oro City, Philippines Telefax Nos.: (08822) 738738; (088) 8561355 Tel. Nos. (08822) 738722; 738886 Email: head\_office@climbs.coop Website: www.climbs.coop

# **BASIC CLAIM REQUIREMENTS**

## FICA CLAIM REQUIREMENTS:

- Certification from the Cooperative
- Original Copy Certification from the
- Barangay
- **Clear Pictures** Original Copy Certification from the Bureau
- of Fire Marshall Affidavit (fire victim /owner or renter)duly
- notarized
- List of Damage
- Estimated Cost of Damage
- Climbs Nonlife Policy No.
- Proof of Payment
- Coop application form / or loan application form
- Area Ocular inspection report

## **MOTOR CAR:**

#### OWNED DAMAGED

- Copy of Insurance Policy (photocopy) Official Receipt of the Policy (Photocopy) Certificate of Registration (Photocopy)
- Official Receipt of Certificate of Registration (Photocopy)
- Stencil of Motor/or Engine no. of insured Vehicle (Original)
- Stencil Chassis no. of insured vehicle (Original)

#### THIRD PARTY PROPERTY DAMAGED:

- Certificate of Registration (Photocopy) Official Receipt of Certificate of Registration
- (Photocopy) Stencil of Motor/or Engine no. (adverse
- (Original) Party)
- Stencil Chassis no. (Adverse Party) (Original)
- Drivers Affidavit (original)

### THIRD PARTY BODILY INJURY:

- Medical Certificate Issued by the attending Physician (original)
- Hospital bill and/ or Statement of Account duly signed by the Billing Clerk (original)
- Official Receipt Hospital bill and /or Statement of Account (original)

### THIRD PARTY DEATH CLAIM:

- - Medico Legal duly signed by the Attending Physician
  - Authenticated Death certificate
  - Funeral Expense Proof of Payment
  - Birth Certificate
  - Affidavit of Amicable Settlement

### **MSPR:**

- copy of policy and endorsement
- Police Special Written Report
- Incident Report of
- Cash in Vault Summary
- Cash Count Sheet
- Audit and Inventory Committee Report
- Photographs

- FACTORS TO CONSIDER IN FIRE **INSPECTION:** 
  - Location Exact Address
  - ./ Boundaries – Raw house
  - ./ Occupancy - Residence / Commercial
  - Construction House storey

#### IF FIRE STANDARD: Ask for additional requirements such as

- Authenticated tax declaration
- ~ **Building Permit**
- Complete set of Bldg. Plan
- 1 re-construction estimate - if whole
- Erepair estimate if partial damage
- Drivers Affidavit (original)
- Police Report (original)
- Driver's license (actual driver)together w/ Official Receipt (photocopy) Picture of Insured Vehicle
- Shop Estimate at Least (3)
- Contact Number of Assured
- Police Report (original)
- Driver's license (actual driver)together w/ Official Receipt (photocopy)
- Picture of the Vehicle
- Shop Estimate at Least (3)
- Certificate of No Claim ~
- Contact Number of Assured
- Medical Receipts with Prescription (original)
- Birth Certificate if the Victim if Minor
- Picture of the insured Victim
- Affidavit of Desistance of the Victim (if settle in advanced by the Insured)
- Marriage Contract (if married)
- Affidavit of Desistance victim (if settled in advanced)

## FIDELITY GURANTEE :

- Notice of loss
- Coop endorsement letter
- Photocopy of Surety bond policy no. and climbs OR
- Police special written report
- Complaint Affidavit
- Audit and inventory committee report
- Cash count sheet
- Check deposit slip

Note: This is not an admission of liability but only for the purpose of expediting settlement if ever upon our examination, verification and evaluation it appears that the company is liable. Climbs Life and General insurance Cooperative, its assigned adjuster & agents reserve the right to require additional documents/ records relevant on the investigation & examination of a claim whenever necessary. Your claim will not be processed unless thepertaining documents are complied and fully submitted. Claims valid only within six (6) months from the date of accident.

LUZON BRANCH OFFICE	BAGUID AREA OFFICE	NAGA AREA DFFICE	CEBU AREA DFFICE	DAVAD AREA OFFICE	ILOILO AREA OFFICE
Units 501,505,604 & 605	Room 402, Lyman Ogilby Centrum	2F Remaida Building	GF Cebu CFI Building	Door 27 A68, CAM Building	Door 26, Ground Floor
6F EU State Tower	Magsaysay Avenue	Elias Angeles, Santa Cruz	Capitol Compound	Monteverde-Alvarez Streets	Zerrudo Commercial Complex, E. Lopez St.
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